



Consulting One  
www.ConsultingOne.com.au

## Consulting One Pre-Paid Support

Expert Advice and Support, Whenever Needed

Service packs from Consulting One are a convenient way to purchase the time, experience and advice of highly technical and qualified consultants. We're ready to support you, no matter what your requirements are.

### How do Pre-Paid Hours Work?

Simply purchase pre-paid blocks of support time in increments of 25, 50 or 100 hours and receive full IT services and support on a Pay-As-You-Go basis. Access specialists in whatever technology area suits you.

- Use Pre-Paid hours for general support and maintenance
- Perform project work effectively on an as-needed basis
- No monthly commitments to usage
- Your hours never expire
- Access all resources at the same flat rate
- Perform monitoring activities or other admin tasks

### What are the Main Benefits?

- Access to all first and second level support experts
- Customer Portal access for full visibility
- Onsite or Remote work
- Fast Response Times

To learn more about Consulting One Pre-Paid  
visit [www.consultingone.com.au/go/prepaid](http://www.consultingone.com.au/go/prepaid)

### Highlights:

- Simple to Manage Costs
- Pay-As-You-Go
- A Range of Expertise –  
Desktop, Servers, Security,  
Telephony and More
- Access to our Service Desk
- Flexible Utilisation
- Worry-Free and Hassle-Free

Microsoft  
Small Business  
Specialist



registered reseller



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